

Content Services for Lodging in Sabre Red 360



Quick Reference

Overview

Content Services for Lodging in Sabre Red 360 is an easy-to-use graphical search functionality that integrates Sabre GDS and aggregator content* seamlessly into a data normalized, cohesive shopping display. Featuring improved location search capabilities, CSL shopping responses simply display property and rate options from several sources in a single screen, empowering agents to comparison shop for the best option for their customers while remaining in Sabre Red 360. Sabre GDS and aggregator bookings made through CSL are active segments eligible for booking credit and commissions (based on the agency's contracts).

**Integrating aggregator content is free and can earn your agency additional commission revenue. However, agencies must sign up with the aggregator directly to get access to the content in Sabre Red 360. For more information on how to get started with this process, refer to the "Sign Up with Aggregators" section of this document.*

Sign Up with Aggregators

Sabre Content Services for Lodging provides your business with over a million unique, bookable property options, but if you want to access the full spectrum of content available, you need to sign agreements with our aggregator partners: Booking.com*, Bedsonline**, and/or Expedia Partner Solution***.

To connect with aggregator partners and integrate more content into Sabre Red 360, or to connect with an aggregator to earn commission payments for your agency's aggregator bookings, complete the [order form on Sabre Central Marketplace](#). You must have **ordering** rights in Sabre Central Marketplace to view and complete this form.

*Booking.com: Based on certain qualifying criteria, your agency may automatically have access to Booking.com content in Content Services for Lodging. If you already see Booking.com content in Sabre Red 360 hotel search responses, you do not need to request unique credentials. **However, to earn commissions on Booking.com bookings, you still must complete the above form to request a contract.**

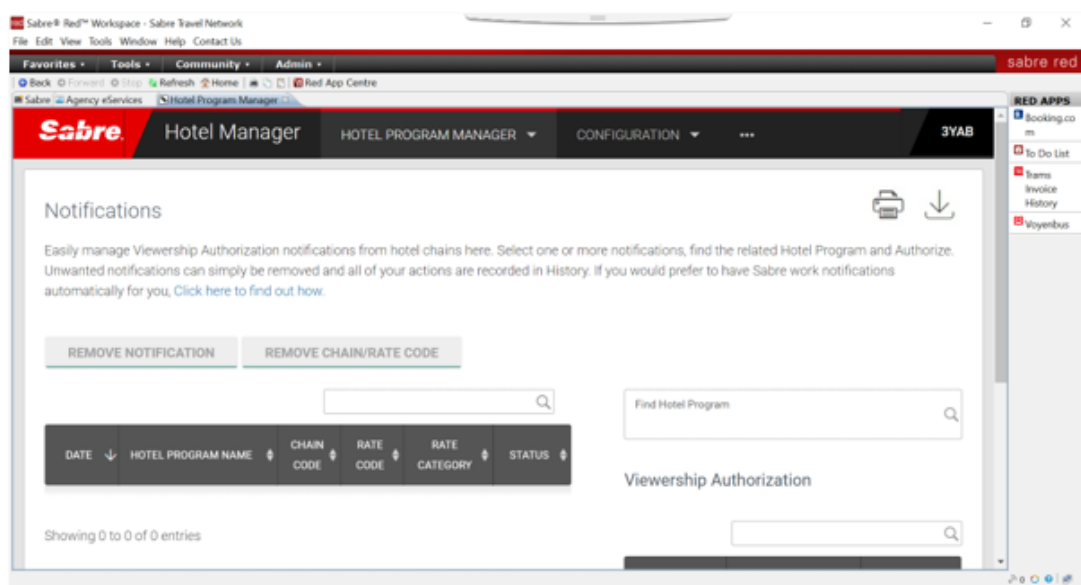
**Bedsonline offers commissionable and net-rates to Sabre agencies. Complete the above form to request a contract that will enable the access to the requested. Please, note that Bedsonline content is not available in the following markets: Brazil, Russia, China, Pakistan, Myanmar, Nigeria, Algeria, Senegal, Tunisia, Egypt, Lebanon, Jordan, Kuwait, Iraq, India, Indonesia.

***Expedia Partner Solutions content can be ordered by completing the above form. Please note that Expedia have required minimums for program participation as follows: Global minimums, \$1M of annual gross sales to Expedia

Activate Aggregator Content In Hotel Manager

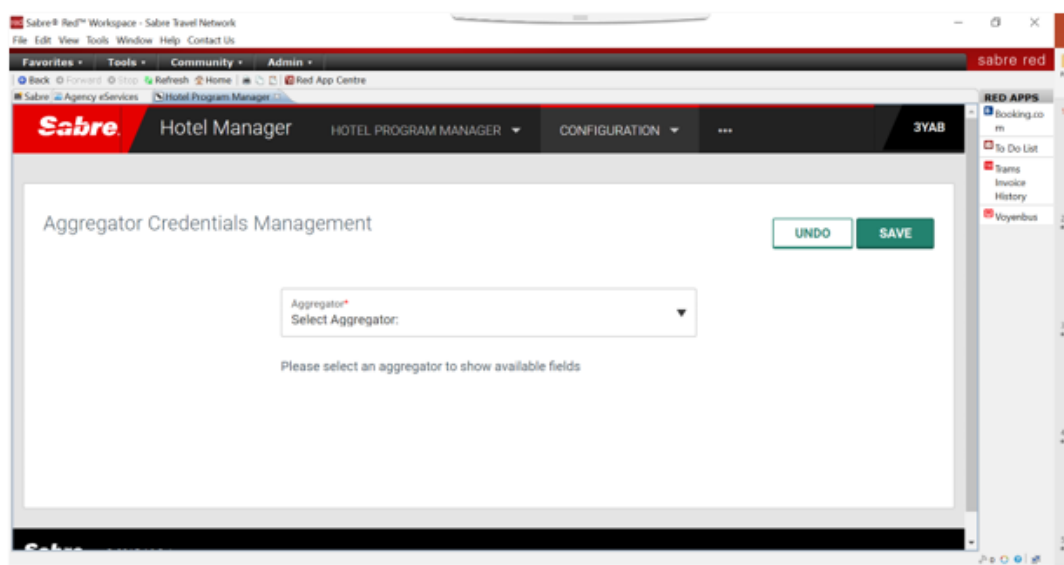
After you complete the order form, and some additional info on the aggregator website, you will receive an email from the aggregator with the unique credentials to use to unlock aggregator content through CSL in Sabre Red 360.

1. Once you receive these credentials, log in to Sabre Red 360, click **Admin**, and select **Hotel Program Manager**. The Hotel Manager tool displays in a separate window.



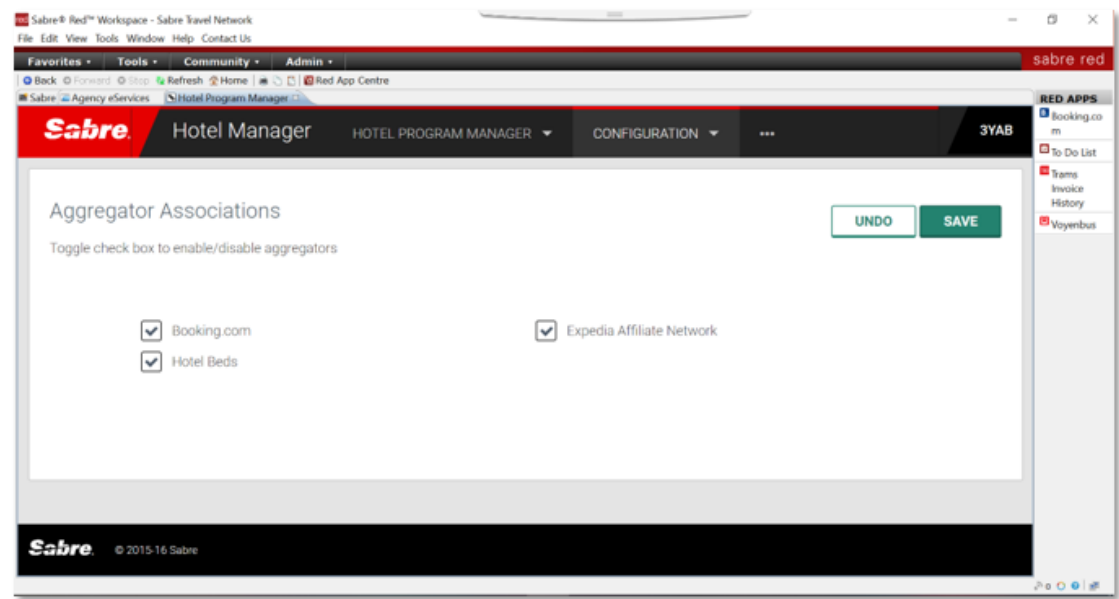
2. Select **Configuration** and click **Credentials**.

- To access Configuration, you must have the keyword **HCUPDT** in your EPR.



3. Select the aggregator you have credentials for and complete the information fields provided. Repeat the process for any other aggregator you have received credentials from.
4. Click **Save** to finish and the content will be automatically available through your booking tool.

Aggregator content is activated at PCC level. If you would like to enable or disable aggregator content for your PCC, click **Admin** under the Configuration menu.



Shopping

Hotel Search

To access Hotel Search, click **Hotel** from the Command Helper bar.

The screenshot shows the 'Hotel' tab selected in the Command Helper bar. The interface includes a sidebar with 'Hotel Search', 'Address Search', and 'Hotel Property Search'. The main search area contains the following fields and controls:

- Location (1):** A text input field with a location pin icon and placeholder text 'Airport, City or Point of Interest'.
- Check-in:** A date input field with the placeholder 'DDMMYY'.
- Nights:** A numeric input field.
- Check-out:** A date input field with the placeholder 'DDMMYY'.
- Guests:** A dropdown menu with '1' selected.
- Chain Code (2):** A text input field.
- Property Name:** A text input field.
- Client IDs (3):** A section with an 'Include' dropdown and two input fields containing 'SIE' and 'LRE', each with a clear (X) button.
- Distance:** A numeric input field and a 'Miles' dropdown menu.
- Sabre Rating:** A horizontal slider with a green bar and markers for ratings 1 through 5.
- Rate Category:** A dropdown menu with 'Select' chosen.
- Amenities:** A dropdown menu with 'Select' chosen.
- Property Types:** A dropdown menu with 'Select' chosen.
- Currency:** A text input field with 'Example: USD' and a checked 'Refundable only' checkbox.
- Advanced Qualifiers (4):** A section with a 'Select' dropdown and a plus icon.

At the bottom right of the form are two buttons: 'Cancel' and 'Shop Hotels'.

1. Enter an Airport or City Code, or request hotel properties that are near a Point of Interest. The search autocompletes with suggestions once you begin typing.

2. (Optional) Specify by Chain Code, including master chain codes, Property Name and/or Distance from location

3. (Optional) Request up to 8 Client IDs with Include or Include Only options. Supports Sabre Profiles integration.

Note: For more details, see [Sabre Red 360 and Sabre Profiles Integration](#) document.

4. When applicable, add any of the below Advanced Qualifiers to tailor the search:

- Amenities
- Currency
- Property Types
- Rate Category
- Refundable Only
- Sabre Property Rating, presented as the median of all ratings from multiple sources, including Sabre North Star, providing greater rating coverage with greater accuracy.

Address Search

Address search allows you to search for properties using a specific address as the location.

Profile

Air

Hotel

Car

PNR

Proposal

Hotel Search

Address Search

Hotel Property Search

Street address

City

Postal code/ZIP

Province/State

Country

Check-in

Nights

Chain Code

Advanced Qualifiers

Dall

Dallas, Texas, United States Of America

Dallas, Oregon, United States Of America

Dallah, Mopti, Mali

Dallas, Manitoba, Canada

Dalli Rajhara, Chhattisgarh, India

Dallgow-Döberitz, Brandenburg, Germany

Dallas, Georgia, United States Of America

Lake Dallas, Texas, United States Of America

DDMM

Select

SIE

Cancel

Shop Hotels

Search Response

The search response returns an initial list of up to 40 lodging options with an access to more if needed. Default distance radius is 30 Mi / 48 Km from the location provided unless user overrides it with distance qualifier. Each response contains the same data elements, giving you a like-for-like comparison of each property.

Hotels close to SOUTHLAKE Wed, 14 Sep 2022 - Wed, 21 Sep 2022 (7 nights)

1 **4** **2** **Map** **Filter** **Select** **Sort** **Select**

1 **3** **5** **6** **7** **9** **8**

Hilton **Hilton Dallas/Southlake Town Square** **HH 100048066 2573** **0.39 Miles NE** **SIE, MOT** **★ 3.5** **SABRE** **USD 217.84**

Chain Code: HH Global ID: 100048066 Sabre ID: 2573 Phone: 1-817-442-9900 Fax: 1-817-442-9901 Contractual Rate: No Negotiated Rate: Yes **11**

PROPERTY INFORMATION **PHOTOS & VIDEOS** **AMENITIES**

PROPERTY DETAILS **PROPERTY AMENITIES**

13 **12**

Add Passive **View Rates**

2 **3** **4** **35**

WoodSpring Suites Fort Worth Trophy Club **7B 100327894** **3.69 Miles NW** **★ 2.5** **EXPEDIA** **USD 57.14**

La Quinta Inn & Suites DFW West-Glade-Parks **7B 101527264** **5.13 Miles SE** **★ 2.0** **BOOKING.COM** **USD 108.06**

Hyatt Place Dallas Grape **HY 100096070 49913** **5.41 Miles E** **★ 3.0** **SABRE** **USD 98.10**

Hyatt Regency Dfw **HY 100197028 31378** **10.27 Kilometers SE** **★ 4.0** **SABRE** **USD 389.00**

Show more results **14**

1. Header location and dates searched with easy replay option upon clicking
2. Access to Map, Sort and Filter features
3. Hotel chain logo, property name, GlobalID, SabreID (when available) and address
4. Optional property preferencing and tagging through premium Lodging Retailer product
5. Distance & direction from location searched
6. Icons indicating whether commonly searched amenities are available at the property. If the amenity is available, the icon is black. Hover over the icon for more information. Icons also include the Stay Safe indicator.
7. Sabre Property Rating
8. The lead rate is returned, based on the per-night average **before taxes**, with a label indicating the rate source. Click the dropdown indicator to show lead rates from other sources, including the lead rate for a negotiated (Client ID) rate, when applicable.
9. Currency (based on PCC TJR setting or currency specified in search)
10. Client(s) ID indicator, with all available ClientIDs at property (when requested)
11. Expand the property response panel to see more details, including widgets:

- Property Details widget
 - High-resolution Photos widget
 - Property Amenities widget (includes Fire Safety Compliance indicator)
12. Click **View Rates** to see all rates returned for the selected property.
 13. Click **Add Passive** to create a passive segment for the selected property. See specific Passive Guide for more details
 14. Click **Show more results** to display additional lodging options.

Hotel Property Search

Hotel Property Search allows you to search for a specific property by Property Number (ID). Content Services for Lodging supports two types of Property Numbers:

- Sabre (Legacy) Property Number
- Global Property Number

both returning Sabre GDS and Aggregator(s) content, when available.

Profile

Air

Hotel

Car

PNR

Proposal

Hotel Search

Address Search

Hotel Property Search

Property number

Property number

Check-in

DDMMM

Nights

Check-out

DDMMM

Guests

1

Client IDs (optional)

Include

Rate Category (optional)

Select

Currency (optional)

Example: USD

☐ Refundable only

Cancel

Shop Hotels

Optional qualifiers available for Hotel Property Search are:

- Client IDs with Include or Include Only options (integrated with Sabre Profiles, see the Sabre Profiles guide for more information on how to set up Profiles for optimal use of CSL)
- Rate Category
- Currency
- Refundable Only

Property Response

You can access the Property Response, which contains a full list of rates, as well as additional details about the property option, from three workflows:

1. From Hotel Search, select a property option from the response, and click **View Rates**
2. From Address Search, select a property option from the response, and click **View Rates**
3. From Property Number Search

Rates returned are in Price order with exception of Negotiated rates that are returned as first always, regardless of price.

Hotel | Hilton Dallas/southlake Town Square

Wed, 14 Sep 2022 - Wed, 21 Sep 2022 (7 nights)

1

Hilton Dallas/southlake Town Square

HH 100129190 2573

1400 Plaza Place, DFW, Southlake, TX, United States of America, 76092

1-817-442-9900

SIE, MOT

★ 3.5

Chain Code: HH

Global ID: 100129190

Sabre ID: 2573

Phone: 1-817-442-9900

Fax: 1-817-442-9901

Contractual Rate: No

Negotiated Rate: Yes

PROPERTY INFORMATION

PHOTOS & VIDEOS

AMENITIES

PROPERTY DETAILS

PROPERTY AMENITIES

Add Passive

Room rates (174)

Currency Supplier Filter Select

1

SIEMENS - SIEMENS CHAINWIDE (A01GN9)

5

1 KING BED COMP HI SPEED-SERENITY BED-LUXURY LINENS REF...

King bed

SIE - Negotiated

Refundable

1 Day prior to arrival

USD 217.84

avg. nightly rate

SABRE

USD 1723.11

approximate total with taxes & fees

6

Total tax: USD 198.23
Crib: USD 0.00 Rollaway bed: USD 10.00

Room description: 1 KING BED COMP HI SPEED-SERENITY BED-LUXURY LINENS REFRIG-MP3 CLOCK-CRABTREE/ EVELYN AMENITIES 15 PERCENT OFF BEST AVAIL RATE LRA 217.84 PER NIGHT STARTING 14SEP22 TAXES AND SERVICE CHARGES NOT INCLUDED
Bed type: King bed

Cancellation policy: Refundable. Cancellation deadline: 1 Day prior to arrival. Penalty description: 12AM 14SEP22
Guarantee: Guarantee required. Credit card AC, AX, BA, BR, BX, CA, CB, CX, DC, DS, EC, ER, IK, JC, JL, MC, VI, Travel agency IATA number, Corporate ID/CD number accepted as guarantee
Additional details: Rate disclaimer information: INCLUDES TAXES AND SURCHARGES EXCLUDES INCIDENTALS Miscellaneous information: CREDIT CARD GUARANTEE TAX 13.00 PCT PER ROOM PER NIGHT NONSMOKING

11 ENTER NS 10 HOLD A CLEAR 9

Propose Rate Details Book

2

MOTOROLA SOLUTIONS -CHAINWIDE (A01A0Q)

1 KING BED COMP HI SPEED-SERENITY BED-LUXURY LINENS

King bed

MOT - Negotiated

Refundable

1 Day prior to arrival

USD 230.66

avg. nightly rate

SABRE

USD 1824.52

approximate total with taxes & fees

3

Queen Room With Two Queen Beds - Disability Access - Non-Refundable - Booking.Com Rate

This double room has a visual alarm and notification devices for t...

Double/Full bed Breakfast not included Pre-paid

Non-refundable

7

Wed 14Sep - Thu 15Sep USD 249.00
Thu 15Sep - Fri 16Sep USD 219.00
Fri 16Sep - Sat 17Sep USD 274.00
Sat 17Sep - Sun 18Sep USD 284.00
Sun 18Sep - Tue 20Sep USD 219.00
Tue 20Sep - Wed 21Sep USD 259.00

BOOKING.COM

USD 1913.11

approximate total with taxes, plus fees

4

RESTRICTED CXL (A04FBM)

1 KING 1 BEDROOM CORNER SUITE LIVING/ DINING AREA-REFRI...

Suite King bed Deposit

Regular

Refundable

5 Days prior to arrival

USD 246.14

avg. nightly rate

SABRE

USD 2021.08

approximate total with taxes & fees

8

12 Show more results

Each Property Response contains the following elements:

1. Header for selected property and dates searched with easy replay option upon clicking

2. Property information, including address, chain code, GlobalID and SabreID, Distance & direction, Amenity icons, Available ClientIDs and Sabre Rating.

3. Expand the response panel to see more details, including widgets:

- Property Details widget
- High-resolution Photos widget
- Property Amenities widget

and **Add Passive** option (see the specific Passive user guide for more details on this option)

4. Rates header containing following features:

- Number of room rates returned,
- Currency toggle - if Currency qualifier used or when Property response displayed after Hotel Search (with TJR currency conversion)
- Filter by options: Rate source, Cancellation policy, Commissionable, Bed Type, ClientID


The screenshot shows a filter panel with a 'Filter' button and a 'Select' dropdown. The panel contains five sections with checkboxes and counts:

Rate source	Count	Cancellation policy	Count	Commissionable	Count
<input checked="" type="checkbox"/> All	241	<input checked="" type="checkbox"/> Refundable	197	<input checked="" type="checkbox"/> No	169
<input checked="" type="checkbox"/> BOOKING.COM	144	<input checked="" type="checkbox"/> Non-refundable	44	<input checked="" type="checkbox"/> Yes	72
<input checked="" type="checkbox"/> EXPEDIA	72				
<input checked="" type="checkbox"/> SABRE	25				

Bed type	Count	Client ID	Count
<input checked="" type="checkbox"/> All		<input type="checkbox"/> SIE	17
<input checked="" type="checkbox"/> King bed	153	<input type="checkbox"/> MOT	8
<input checked="" type="checkbox"/> Double/Full bed	64		
<input checked="" type="checkbox"/> Queen bed	24		
<input checked="" type="checkbox"/> Sofa bed	16		

At the bottom, there are 'Reset all' and 'Apply' buttons.

5. Rate information, including rate name, rate code, one line of supplier room description, ClientID indicator, rate category (Promotional, Senior, Net, etc.); normalized room type, bed type, breakfast inclusions, pre-paid and Deposit information, Cancellation details average nightly rate **before taxes**, total amount with taxes and fees indicator, commission and source indicator

Note:  icon along with plus fees or plus taxes message indicates that some charges are not calculated into the Total Amount.

6. Expand the panel to see additional rate details, including taxes and fees details, crib and rollaway options, room description, cancellation, guarantee, deposit and other additional details

7. If the per-night rate changes, the rate displays with (*); hover-over to see rate change details

8. Commission indicator (green = commissionable; gray = not commissionable); click to see details

9. **Book** option to complete the booking at the rate selected. Rate will be validated when clicked.

10. **Rate Details** option opens modal with all rate details in a single view.

11. **Propose** option to add offer to Proposal (available as Premium offering)

12. **Show more results** to display additional rates (equivalent of HOD*M functionality)

Rate Details Response

You can access the Rate Details modal, which contains all details of specific rate in a single view by clicking Rate Details button for selected rate.

Each Rate Details response contains the following elements:

Rate Details

3. SEMI-FLEX

2 QN MOBILITY/HEARING ACCESSIBLE W/ BATHTUB VIS FIREALRM/DOOR/PHN ALRT COMP WIFI HDTV WITH HI DEF CHANNELS ROOM ONLY, STRICTER THAN STANDARD CXL POLICY. SEE TERMS AND CONDITIONS FOR CXL POLICY. 272.64 PER NIGHT STARTING 10SEP21 276.48 PER NIGHT STARTING 11SEP21 260.16 PER NIGHT STARTING 12SEP21 276.48 PER NIGHT STARTING 13SEP21 293.76 PER NIGHT STARTING 14SEP21 275.52 PER NIGHT STARTING 15SEP21 255.36 PER NIGHT STARTING 16SEP21 TAXES AND SERVICE CHARGES NOT INCLUDED

Date range	USD	Source:	SABRE
Fri 10Sep - Sat 11Sep	272.64	Guarantee:	Guarantee required. Credit card AX, DC, DS, MC, OP, VI, VS, CA, IK, Travel agency IATA number, Corporate ID/CD number accepted as guarantee. Credit card guarantee
Sat 11Sep - Sun 12Sep	276.48	Cancellation policy:	Refundable. Cancellation deadline: 3 Days prior to arrival. Penalty description: 12AM 08SEP21
Sun 12Sep - Mon 13Sep	260.16	Commission:	10.00%
Mon 13Sep - Tue 14Sep	276.48		
Tue 14Sep - Wed 15Sep	293.76		
Wed 15Sep - Thu 16Sep	275.52		
Thu 16Sep - Fri 17Sep	255.36		
Total tax	248.35		
7 nights approximate total with taxes & fees	2158.75		

Additional details

Rollaway bed: USD 10.00 Crib: USD 0.00

Rate disclaimer information: INCLUDES TAXES AND SURCHARGES EXCLUDES INCIDENTALS

Miscellaneous information: TAX 13.00 PCT PER ROOM PER NIGHT NONSMOKING REQ-ENTER NS IN SI FIELD A CLEANER STAY HILTONCLEANSTAY.COM

5

Close

Book


1. Rate name with detailed rate information
2. Rate details, including, average nightly rate **before taxes**, rate breakdown (if changes apply), taxes, fees, total amount with taxes and fees indicator.
Note: Plus fees or plus taxes message indicates that these charges are not calculated into the Total Amount.
3. Source of the rate, details on guarantee, deposit, cancellation and commission policy
4. Additional details section
5. **Close** and **Book** action buttons

Booking

Hotel Reservation

To complete the hotel reservation and create an active segment on the PNR, complete all mandatory fields and any applicable optional fields in the Hotel Reservation form.

Hotel Reservation



Hilton Dallas/Southlake Town Square
1400 Plaza Place
1-817-442-9900

14 Sep 2022
Check in
21 Sep 2022
Check out

1 room
1 guest
Regular

Refundable
5 Days prior to arrival
Deposit

USD 246.14*

Wed 14Sep - Thu 15Sep	249.00 USD
Thu 15Sep - Fri 16Sep	219.00 USD
Fri 16Sep - Sat 17Sep	274.00 USD
Sat 17Sep - Sun 18Sep	284.00 USD
Sun 18Sep - Tue 20Sep	219.00 USD
Tue 20Sep - Wed 21Sep	259.00 USD

SABRE
USD 2021.08
approximate total
with taxes & fees

Guest Details

Traveler Name
1.1 TOKARCZYK, PAULINA MRS

Corporate discount number (Optional)
Number

Frequent guest number (Optional)
Number

Frequent flyer number (Optional)
Vendor code

Number

Payment

Guarantee options
Deposit with credit card

Form of payment
Use another card

Card Type
Select

Card Number

Expiration date
MM / YY

Cardholder details

First name (Optional)

Last name

Additional requests

Crib (Optional)
USD 0.00 per crib

Rollaway bed (Optional)
USD 10.00 per rollaway

Supplemental information (Optional)

IATA Override (Optional)

5


Cancel

Book

Note: Traveler name and agency name & address **must** be present in the PNR prior to booking.

1. Property and rate summary, including:

- Property address
- Check-in and Check-out dates
- Number of rooms, guests and Rate category booked
- Cancellation details along with Pre-paid or Deposit information
- Avg. nightly rate **before taxes** with rate change indicator (*) when applicable; hover over for details
- Total Amount with taxes and fees indicators

Note:  icon along with plus fees or plus taxes message indicates that some charges are not calculated into the Total Amount.

2. Streamlined mandatory and optional fields (depending on content source) in one form

3. Optional fields:

- Corporate discount number
- Frequent guest number
- Frequent flyer number

4. Additional requests:


- Crib, Rollaway, if available for the rate
- Supplemental information field
- IATA Override

5. Book and Cancel action buttons

Payment

Guarantee options: Guarantee with credit card | Form of payment: Use another card

Card Type: Select | Card Number: | Expiration date: MM / YYYY | Security number:


Cardholder details 



First name: | Last name: | Email: | Phone:


Street address: | City: | Province/State (Optional): | Postal code/ZIP (Optional): | Country:

6. The following fields are mandatory fields for aggregator bookings only:

- Lead guest's email and phone number
- Credit Card security number (may be optional for selected Aggregator content)
- Cardholder's first and last name
- Cardholder's email and phone number
- Cardholder's address

Hotel Reservation 

 **The price has increased** 
Original price USD 265.00

 **Hotel Wisla** 33 Marii Konopnickiej
Krakow, PL 31 048


Check-in Nov 16
Check-out Nov 19

92.50 avg/night
EXPEDIA
USD **295.00**

7. If the rate changes during the booking process, a warning message will appear at the top of the form.

Payment

Guarantee options: Guarantee with credit card | Form of payment: Use another card

None
Guarantee with credit card 
Deposit with credit card
Guarantee with IATA
Other

Expiration date: MM / YY

8. Guarantee options available:

- None

- Guarantee with credit card
- Deposit with credit card
- Guarantee to Agency
- Deposit to Agency
- Guarantee with IATA
- Other (available for SVP Red App users only)

The default option pre-populated in the dropdown is “Guarantee with credit card” or “None” in case the rate doesn’t require any guarantee.

Note: Some aggregators may default to other options such as IATA (e.g. Bedsonline) or Agency Name & Address (e.g. Expedia) depending on the agreements with agency (such as direct billing or line of credit).

The above guarantee options are available in the drop-down based on the accepted guarantee types sent for the selected rate. If no guarantee options are sent back in the shopping response, the drop-down contains all options as a default.

The screenshot displays the Sabre Red 360 interface for a hotel reservation. The main form includes sections for 'Payment', 'Guarantee', 'Cardholder', 'Guest Details', and 'Additional requests'. A modal window titled 'Hotel Sell Using SVP' is open, showing details for a reservation at Andaz London. The modal includes fields for Hotel Name, City Code, Check In/Out Dates, Confirmation No., Rate/Currency, Payment Type, Phone Number, Fax Number, Cancellation Policy, Rate Information, Address, Country Code, and Primary Traveller. The modal also has 'Back', 'Next', and 'Cancel' buttons.

9. **Other** option is used for payments via Sabre Virtual Payment Red App (limited to GDS content) and it is available for SVP users only. When selected and Book button is clicked the Red App opens to fulfill Virtual Payment processing.
10. If a credit card from a copied Sabre Profile is available, it displays in the Form of Payment drop-down. If the credit card data from the Profile contains address details, they are copied over to the Cardholder’s address fields as well.
11. Agency Name and Address required to complete the reservation is taken from the PNR field (W-).
12. Rates expire after 5 minutes but are automatically rechecked behind the scenes for a seamless workflow.
13. If Traveler and/or Agency Address is missing from the PNR, a pop-up displays prompting you to add the missing elements.



The screenshot shows a 'Missing Items' pop-up dialog with a blue header bar containing the text 'Missing Items' and a blue circle with the number '13'. The dialog has a red border and a red circle with a white 'X' icon. The text inside the dialog reads: 'To book room please add: Traveler, Agency address.' At the bottom of the dialog are two buttons: 'Cancel' and 'Add to PNR'.

Hotel Reservation Confirmation

Aggregator Reservation Confirmation:

Hotel Reservation Confirmation					
	Room reserved Status Code PN Confirmation INITVNMQS01	GBP 625.00 Approximate total price			
	SHERATON HEATHROW HOTEL Colnbrook Bypass, West Drayton UB7 0HJ, GB	Fri, 14 May 2021 Check in	Fri, 21 May 2021 Check out	1 Room 7 Nights	GBP 89.29 Per night
Room type: Deluxe Room, Guest room, 1 Queen - Booking.com rate Rate code: null Guarantee: VI4XXXXXXXXXX1111EXP 10 24-TEST					
Traveler Name: TOKARCZYK PAULINA Rooms: 1 Guests: 1					
					Display PNR

Sabre GDS Reservation Confirmation:

Hotel Reservation Confirmation					
	Room reserved Status Code HK Confirmation 86236931	GBP 625.00 Approximate total price			
	SHERATON HEATHROW HOTEL COLNBROOK BYPASS\$WEST DRAYTON GB UB7 0HJ, WEST DRAYTON GB UB7 0HJ, WEST DRAYTON UB7 0HJ, GB	Fri, 14 May 2021 Check in	Fri, 21 May 2021 Check out	1 Room 7 Nights	GBP 95.00 Per night
Room type: REGB00 Rate code: REGB00 Guarantee: VI4XXXXXXXXXX1111EXP 10 24-TEST					
Traveler Name: TOKARCZYK PAULINA MRS Rooms: 1 Guests: 1 Frequent guest number: 111111111 Frequent flyer number: LH12345678 Supplemental information: TOP FLOOR					
					Display PNR

1. "Room reserved" header with segment status code and confirmation number

Note: Aggregator booking always results in PN status. The booking request transmits to the aggregator upon committing the PNR (Ending & Retrieving - ER or End Transaction – ET). Once confirmed, the status changes to HK.

2. Basic hotel information, check-in and check-out dates, number of rooms and nights booked

3. Nightly rate and approximate total amount

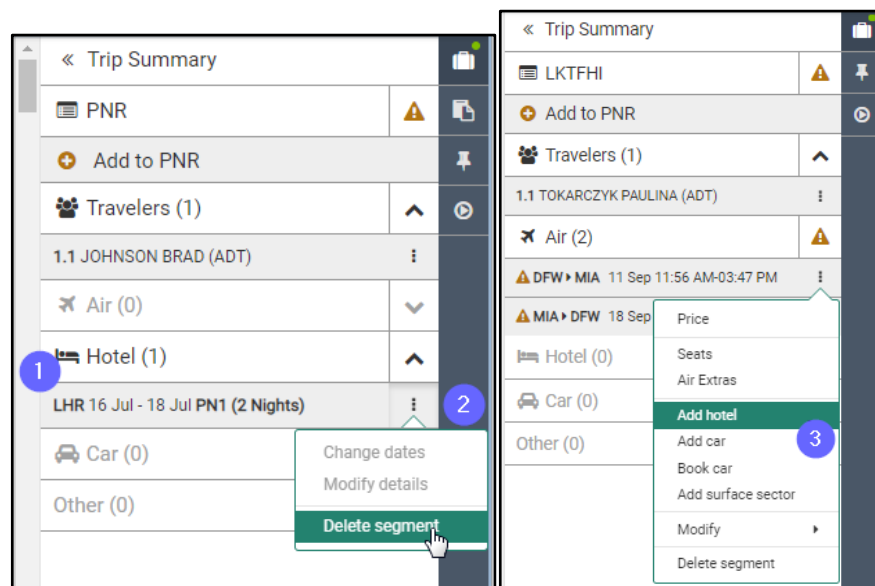
4. Details on room type, rate code (only for GDS content) and guarantee

5. Traveler details

6. "Display PNR" action button, which displays the Graphical PNR with the hotel reservation included

Trip Summary

Bookings made through Content Services for Lodging display in the Trip Summary itinerary.



The following features are available:

1. Basic data about the segment:

- City code
- Check-in and check-out dates
- Status code (PN for aggregator, prior to ER/ET action)
- Number of nights

2. Click the ellipses to access a dropdown menu of actions.

- Delete segment available for all segments
- Change dates available for GDS rates only
- Modify details available for GDS rates only

3. **Add Hotel shortcut:** click the ellipses next to the outbound air segment in Trip Summary and select **Add Hotel**. The Hotel Search form displays pre-populated with the flight dates and destination, allowing you to search for CSL properties in one easy action.

Graphical PNR

Bookings made through Content Services for Lodging display in the following places in Graphical PNR:

WTXDZC Ticket by: 10OCT VS-DEKF43		SMITH, ANNE		✓ Traveler	✓ Phone number	✓ Itinerary	▼
				✓ Received from	✓ Ticketing time limit	+ Air Extra	
HOME		ITINERARY	PRICE QUOTES	TRAVELER INFORMATION	REMARKS	TICKETING	HISTORY
Traveler Information		Summary Copy Print					
Travelers Add		FRIDAY, JANUARY 8 - TUESDAY, JANUARY 12					
Phone Add		ANDAZ LIVERPOOL STREET LONDON 1					
Email Add		CONFIRMED, Confirmation#: HY0046336892					
Form of Payment Add		Check In: Friday, January 8		Check Out: Tuesday, January 12	Room(s): 1 Night(s): 4	Guest(s): 1 Rate: 319.00 GBP / Night	
Frequent Flyer Add		Address: 40 Liverpool Street London Gb Ec2m 7qn Ph: 44-20-7961 1234 Fax: 44-20-7961-1235		Room Details: 1 KING BED KING BED: 300SQFT: FREE MINIBA REGULARLY PUBLISHED ROOM RATES CANCEL 48 HOURS PRIOR TO ARRIV	Terms: Cancel 48 hours prior to arrival to avoid a penalty 48H CANCEL 48 HOURS PRIOR TO ARRIV Room is guaranteed TOP FLOOR REQUEST		
Delivery Address Add							
Client Address Add							
OSI Add							
SSR Add							
Security Information Add							

1. Home tab: summary view of the CSL segment alongside other itinerary details

WTXDZC Ticket by: 10OCT VS-DEKF43		SMITH, ANNE		✓ Traveler	✓ Phone number	✓ Itinerary	▼
				✓ Received from	✓ Ticketing time limit	+ Air Extra	
HOME		ITINERARY	PRICE QUOTES	TRAVELER INFORMATION	REMARKS	TICKETING	HISTORY
Segments (3) Delete Add							
1	VS 26 Virgin Atlantic Airways	JFK - New York 08JAN, 08:05	LHR - London 08JAN, 20:00	D Class	DEKF43 Confirmation	HK1 Status	▼
2	Andaz Liverpool Street London London Gb Ec2m 7qn	Fri, 08JAN Check-In	Tue, 12JAN Check-Out	4 Nights Duration	HY0046336892 Confirmation	HK1 Status	2 ▲
Nightly rate: GBP 319.00 Product Code: KNCRACK		Approximate total price: n/a		Guarantee: VI*1111EXP XX XX-TEST		Cancellation Policy: CANCEL 48 HOURS PRIOR TO ARRIV	
Traveler name: SMITH, ANNE		Guest: 1		Special requests: TOP FLOOR REQUEST			
Property ID: 49574		Chain Code: HY		Address: 40 LIVERPOOL STREET, LONDON GB EC2M 7QN		Phone: 44-20-7961 1234	
Commission: 10.000 PERCENT COMMISSION							
Delete 3		4 Modify					
3	VS 137 Virgin Atlantic Airways	LHR - London 15JAN, 12:35	JFK - New York 15JAN, 15:50	Z Class	DEKF43 Confirmation	HK1 Status	▼

2. Itinerary tab:

- Rate amount details (including taxes, fees, total price, cancellation policy)
- PIN Code for Booking.com reservation

Source: BOOKING.COM	Nightly rate: USD 273.74	Total taxes: USD 220.45	Approximate total price: USD 1916.20
Guarantee: VI*1111EXP XX XX-TEST	Cancellation Policy: Non-refundable. Penalty Des...	PIN code: 1234	

- Source indicator
- Traveler details

- Property details including hotel address and phone number
- Click **Delete** to cancel the segment.
 - Click **Modify** to change dates or additional details – supported for GDS rates only

WTXDZC

Ticket by: 10OCT VS-DEKF43

SMITH, ANNE

✓ Traveler

✓ Received from

✓ Phone number

✓ Ticketing time limit

✓ Itinerary

✚ Air Extra

▼

HOME

ITINERARY

PRICE QUOTES

TRAVELER INFORMATION

REMARKS

TICKETING

HISTORY

Display

OSI (10)

▼

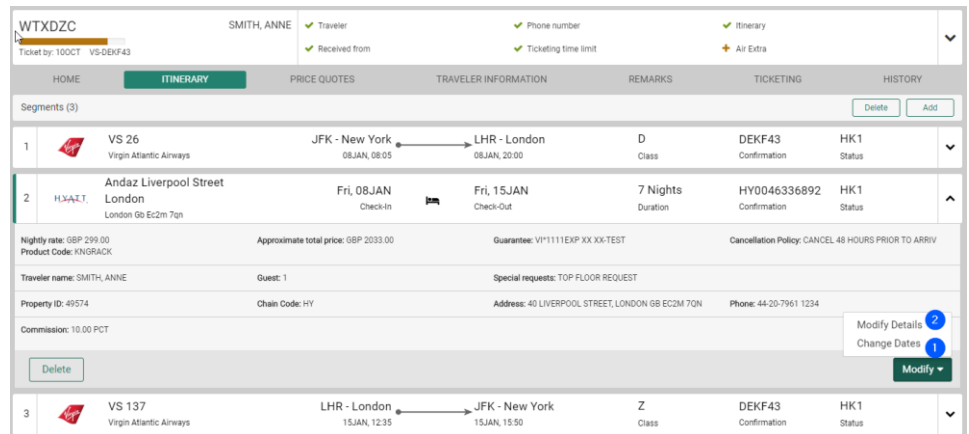
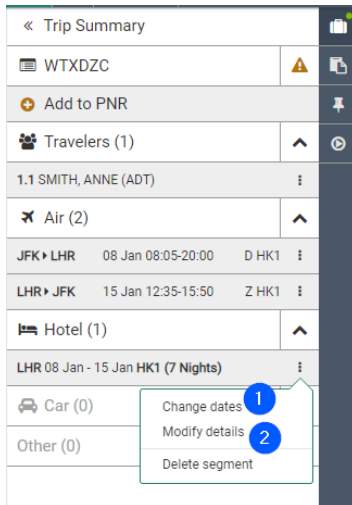
+ Add

LINE ↓	AIRLINE	OSI INFORMATION	TRAVELER ASSOCIATION
1	AA	AA HHL HY RATE CHG 08JAN: 1PRS: 279.00	
2	AA	AA HHL HY RATE CHG 11JAN: 1PRS: 299.00	
3	AA	AA HHL SI 78.00 08JAN 113.00 10JAN 129.00 13JAN	
4	AA	AA HHL HY LHR 08JAN /CX-X1FL2TG	
5	SI	HHL 495 REGA00 D REGULAR RATE	
6	SI	HHL 495 REGA00 C CANCEL 1 DAYS PRIOR TO ARRIVAL	
7	SI	HHL 495 REGA00 D FLEXIBLE RATE, CLASSIC, GUEST	
8	SI	HHL 495 REGA00 D MAX OCCUPANCY- 2 GUESTS	
9	SI	HHL 495 REGA00 TP 753.00 GBP APPROX. TTL PRICE	
10	SI	HHL 495 REGA00 TD INCLUDES TAXES AND SURCHARGES	

- Traveler Information tab: OSI fields for confirmation or cancellation of CSL segment are included in PNR

Hotel Booking Modify

Modify is supported for GDS rates only. Aggregator content can be modified via cancel and re-book actions.



The following Modify options are available:

1. Change dates:

- Trip Summary
- Graphical PNR
- HOM1D/.... command supported only for changes within existing date range of booking

When a booking requires changes to new dates, it can be done via the graphical flow only, as an availability check needs to be done behind the scenes.

2. Modify details:

- Trip Summary
- Graphical PNR
- HOM10/.... command

3. HOM1R/... command is not supported. Suggested workaround is to cancel and rebook the new room code.

Supported Commands

Sabre is committed to working with customers to enhance product usability and user experience. Product teams are actively engaging with CSL in Sabre Red 360 users to determine which workflows (whether command-driven or graphical) provide an optimal shopping and booking experience. The below list indicates which legacy hotel commands are currently supported with CSL in Sabre Red 360.

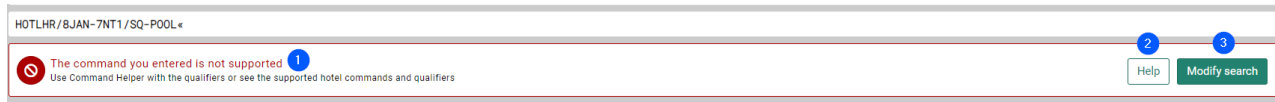
Description	Command
City code location search with optional qualifiers: <ul style="list-style-type: none"> • Client IDs • Rate category qualifiers including /RC-ALL • Chain code • Property name • Currency • Distance from searched location • Postal / Zip Code 	HOT(city code)/(check-in)-(check-out)(guest number)/¥(ClientID)/(chain code)/N-(property name)/RC-(rate category)/C-(currency)/D-(distance) HOTJFK/22DEC-24DEC1/¥IMB/MC/N-PROPERTY NAME/RC-C HOTJFK/22DEC-2NT1/¥IMB/MC/N-PROPERTY NAME/RC-C HOTJFK/22DEC-2NT1/¥IMB/MC/N-PROPERTY NAME/RC-ALL HOTJFK/22DEC-2NT1/MC/N-PROPERTY NAME/RC-N¥IMB HOTJFK/22DEC-2NT1/C-USD HOTJFK/22DEC-2NT1/D-10 HOTDFW/22DEC-5NT1/PC-76092
City code location search with air segment reference and optional qualifiers: <ul style="list-style-type: none"> • Client IDs • Rate category qualifiers including /RC-ALL • Chain code • Property name • Currency • Distance from searched location • Postal /Zip Code 	HOT(air segment number)/(check-in)-(check-out)(guest number)/¥(ClientID)/(chain code)/N-(property name)/RC-(rate category)/C-(currency)/D-(distance) HOT1/2FEB2/¥IMB/MC/N-PROPERTY NAME/RC-C HOT1/3NT2/¥IMB/MC/N-PROPERTY NAME/RC-C HOT1/28JAN-2FEB2/¥IMB/MC/N-PROPERTY NAME/RC-C HOT1/3NT2/C-USD HOT1/3NT2/D-10 HOT1/3NT2/¥IMB/MC/PC-76092
City code location search without dates with optional qualifiers: <ul style="list-style-type: none"> • Chain code • Property name • Distance from searched location • Postal / Zip Code 	HOT(city code)/(chain code)/N-(property name)/D-(distance) HOTJFK/MC/N-PROPERTY NAME/D-10 HOTDFW/N-PROPERTY NAME/PC-76092
Hotel Search re-display	HOT**

Property number search with optional qualifiers:	HOD(property number)/(check-in)-(check-out)(guest number)/¥(ClientID)/RC-(rate category)/C-(currency) HOD12345/10DEC-15DEC1/¥IMB/RC-C HOD12345/10DEC-5NT1/¥IMB/RC-C HOD12345/10DEC-5NT1/¥IMB/RC-ALL HOD12345/10DEC-5NT1/RC-N¥IMB HOD12345/10DEC-5NT1/C-USD
<ul style="list-style-type: none"> Client IDs Rate category qualifiers including /RC-ALL Currency 	
Property number search without dates	HOD(property number) HOD12345
Display a hotel description from shopping response, by line number	HOD*(line number) HOD*1
Display rate details information from property response, by line number	HRD*(line number) HRD*1
Property availability re-display	HOD*
List of supported HOT options and qualifiers	HOTHELP
List of supported HOD options and qualifiers	HODHELP
Basic sell entry to launch Hotel Reservation graphical form including:	0H1¥(line number)/G(credit card code)(credit card number)EXP(space)(expiration month)(space)(expiration year)-(name of cardholder)/SI-(supplemental information)
<ul style="list-style-type: none"> credit card as guarantee or deposit Supplemental information IATA override 	0H1¥1 0H1¥1/GVI4444333322221111EXP 10 22-TEST/SI-TOP FLOOR 0H1¥1/GDPSTVI4444333322221111EXP 10 22-TEST 0H1¥1/AGT12345678
Note: currently only 1 room request is supported	
Modify details	HOM(segment number)O/.... HOM10/SI-TOP FLOOR REQUEST
<ul style="list-style-type: none"> supported for Sabre GDS rates only 	
Date change	HOM(segment number)D/(check-in)-(check-out) HOM2D/08JAN-12JAN HOM2D/08JAN-6NT
<ul style="list-style-type: none"> supported for changes within existing date range of booking only supported for Sabre GDS rates only 	
End (Save) PNR / End and redisplay PNR	E / ER / ET
Ignore / Ignore and redisplay PNR	I / IR
Cancel complete Itinerary	XI
Cancel selected segment(s)	X1 X1/3/5/ X1-3

If the above list doesn't contain command that is used very frequently and you feel it would benefit the overall workflow, please share the feedback at Lodginginfo@sabre.com and it will be evaluated for any potential enhancements.

Unsupported Commands

When a user types an HOT or HOD command that contains unsupported elements the error message is provided.



1. Information about unsupported command used.
2. **Help** to provide the list of supported options and qualifiers for the used command.
3. **Modify search** to open Hotel graphical form.

Product Functionality Differences and Current Limitations

Certain functionalities available in legacy hotel shopping are **not** available through Content Services for Lodging. Some of these functionalities are no longer required and will be sunset with the new services - Product Functionality Differences, and some represent a gap in the current solution that Sabre plans to address in subsequent releases -Current Limitations.

Product Functionality Differences

Select Command Support

Sabre is committed to working with customers to enhance product usability and user experience. Product teams are actively engaging with CSL in Sabre Red 360 users to determine which workflows (whether command-driven or graphical) provide an optimal shopping and booking experience. The above list indicates which legacy hotel commands are currently supported with CSL in Sabre Red 360.

Current Limitations

1. Optional Qualifiers in Search: min./max. rate, Frequent Guest number, Corporate Discount number
2. Sabre Virtual Payments for aggregator content
3. Certain mid- and back-office systems*

* To fulfill aggregator bookings, mid- and back-office systems must be compatible with CSL. Sabre's own Powersuite, CentralCommand, Clientbase and Clientbase Online are all compatible with CSL bookings. TRAMS is also compatible with CSL for GDS rates, and it can also process aggregator bookings with additional configurations needed on the user side. Please contact your Sabre representative for further details.

Sabre notified mid- and back-office providers in March to update their systems to support CSL. To verify if a mid- or back-office system is compatible, please contact your Sabre representative or your mid- and back-office provider.

Additional References

Additional references, quick tip videos and self-paced trainings are available at <http://central.sabre.com/> under the Training menu.